

LIMITED LIFETIME WARRANTY

Trus Joist® Parallam® PSL

What Is Covered?

Weyerhaeuser Trus Joist® Parallam® PSL (PSL), when properly stored, installed in a structure and maintained per Weyerhaeuser's published instructions, is warranted by Weyerhaeuser NR Company (Weyerhaeuser) for adequacy of design values as published by Weyerhaeuser and against delamination or manufacturing defects for the lifetime of the structure. This limited warranty is transferable.

Definition of Covered Conditions

Delamination is defined as an extensive separation of strands within PSL. Minor localized edge checking or loose strands on the surface of the product do not constitute delamination. This warranty does not cover the performance of PSL outside the U.S. and Canada, nor delamination, perceived inadequacy of design, or perceived defects due to:

- Prolonged exposure to water after completion of construction or long construction delays; fire, floods, fungal growth, natural disaster, or any other cause beyond Weyerhaeuser's control.
- Defects in the structure due to construction, installation, or manufactured sub-assembly.
- Damage to the product prior to, during, or after installation.
- Noncompliance with installation instructions, applicable building code or generally accepted construction practices.
- Any alterations to the PSL after the original installation.
- Mold, fungal decay or rot; termites or termite damage.
- Pressure or topical treatment not approved by Weyerhaeuser.

Note: Like any wood product, PSL may be at risk for fungal decay or rot when exposed to repeated wetting or high-moisture environments, particularly if not properly ventilated or subjected to water leaks. For this reason, building construction, design and use features must ensure that the PSL is protected from such exposure by accepted construction practices and adherence to applicable building codes.

What Weyerhaeuser Will Do

For inadequacy of design values (as published), delamination or manufacturing defect covered by this warranty, Weyerhaeuser will pay reasonable cost of labor and material for the repair or replacement of the covered PSL, not to exceed 3 times the original purchase price of the affected PSL.

What You Must Do

You must notify Weyerhaeuser in writing of any claim under this warranty within 30 days of the discovery of covered condition at the following address:

Weyerhaeuser Product Assurance Group
220 Occidental Avenue South
Seattle, WA 98104
Email: techsupport@weyerhaeuser.com

Upon request, you must provide Weyerhaeuser with reasonable proof of product identification in the form of a sample, a photograph of the identifying stamp, or dated receipt. A Weyerhaeuser representative must be given the opportunity to observe or inspect the affected product prior to any alteration, change or repair.

Incidental or Consequential Damages

Weyerhaeuser's sole responsibility is as set forth in this warranty and Weyerhaeuser will not be responsible for incidental, indirect or consequential damages. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

State Law Rights

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state and province to province.

